

## IMPORTANT RESERVATION INFORMATION

### IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit [www.travel.state.gov](http://www.travel.state.gov) for the U.S. State Department for the latest details about passports and visa requirements.

**IMPORTANT:** We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

**Cancellation Charges for this tour:** After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 20% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 40% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 25% of total price. For cancellation between 60-31 days prior to departure: 50% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 40% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 75% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 50% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. For Oberammergau: Non-refundable deposit will be retained. A cancellation fee of 75% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

**Consumer Protection Plans:** Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

**Responsibilities:** Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), Smithsonian Journeys Travel Adventures its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Smithsonian") own or operate any person or entity which is to or does provide goods or services for these trips. Because neither maintains any control over the personnel, equipment, or operations of these suppliers, Collette and Smithsonian assume no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette or Smithsonian.

Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette and Smithsonian reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of the tour. They reserve the right to withdraw any tour announced. Both parties reserve the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither Collette nor Smithsonian accepts liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times. Participants may be photographed for the educational and promotional purposes of Collette and/or Smithsonian.

Payment of the deposit to Collette Vacations, travel partner of Smithsonian Journeys-Travel Adventures, constitutes acceptance of these terms and conditions.

### Do I need to be a member of Smithsonian to take a tour?

Yes, all Smithsonian Associates are invited to join our tours. If you are not currently an Associate you will be mailed the Smithsonian membership form with your pre-departure information packet. The membership fee is \$29.00 USD per family. In addition to unique travel opportunities, Associates also receive the following benefits:

- o 12 issues of Smithsonian Magazine.
- o Discount of 10% at Museum shops and on catalog purchases.
- o Personalized membership card.
- o Advance notice for seminars and events in your area.
- o Free admission to The Cooper-Hewitt National Design Museum in NY.

First deposit of \$250 per person due upon reservation. \*Reservations are made on a first come, first serve basis.  
Reservations made after the seat reduction date of 12/23/2008 are based upon availability.  
Final payment due by 3/24/2009.

**Make checks payable to:** Delaware Nature Society  
**For Reservations Contact:** Delaware Nature Society (302) 239-2334 ext. 115  
Attn: Joe Sebastiani  
PO Box 700  
Hockessin, DE 19707-9393



Your Name: Mr./Mrs./Ms. \_\_\_\_\_ Rooming with \_\_\_\_\_  
(Please print as it appears on Passport) (Please print as it appears on Passport)

Nickname (as you may prefer to be addressed): \_\_\_\_\_

Your Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_

Passport Number: \_\_\_\_\_ Date of Issuance: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

City, State, Country of Issuance: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ City, State, Country of Birth: \_\_\_\_\_

Gender: \_\_\_ Male \_\_\_ Female Citizenship: \_\_\_\_\_

**Emergency**

**Contact Name:** \_\_\_\_\_ **Telephone:** ( ) \_\_\_\_\_ **Relationship:** \_\_\_\_\_

I wish to purchase cancellation waiver and insurance at \$150 per person: \_\_\_ Yes \_\_\_ No (Payment due with first deposit.)

Please note: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Deposit Amount: \$ \_\_\_\_\_ Waiver/Insurance Amount: \$ \_\_\_\_\_ Total amount enclosed: \$ \_\_\_\_\_

Please advise your departure airport for this tour: \_\_\_\_\_

Air Seat Request \_\_\_ Aisle \_\_\_ Window (Collette Vacations cannot guarantee your preference)

If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Room Accommodations: \_\_\_ Smoking \_\_\_ Non-Smoking (Collette Vacations cannot guarantee your preference)

\*Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payments toward your group reservation.

If paying by credit card, please complete the attached authorization form.

Wonders of Iceland - 5/24/2009 304083 E6 6/10/2008

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[www.SmithsonianJourneysTravelAdventures.org](http://www.SmithsonianJourneysTravelAdventures.org)

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable up** to 12/23/2008. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



180 Middle Street  
Pawtucket, RI 02860  
Phone: 1-888-288-2344 Fax: 1-401-727-9014

If paying by credit card, please complete this form and return to Delaware Nature Society. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

**CREDIT CARD AUTHORIZATION FORM**

BOOKING NUMBER: 304083  
DEPARTURE DATE: May 24, 2009

TOUR: Wonders of Iceland  
GROUP NAME: Delaware Nature Society

Name of Passenger(s): \_\_\_\_\_

Cardholder Name: \_\_\_\_\_

Cardholder Address: \_\_\_\_\_  
(as it appears on your credit card statement)

Cardholder Phone: \_\_\_\_\_

Credit Card Type:  American Express  Discover  MasterCard  Visa

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Amount to be charged: \$ \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

**Delaware Nature Society**  
Attn: Joe Sebastiani  
PO Box 700  
Hockessin, DE 19707-9393



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### Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

## Reykjavik

### Langjökull Glacier Adventure

**\$200 USD**

Today, travel from Reykjavík by Super Jeep to one of the highest mountain roads in Iceland. A Super Jeep is a specially equipped monster jeep that can drive across glaciers, through rugged landscapes and off the beaten track. It is an adventure of a lifetime! When you reach Kaldidalur ("Cold Valley"), you drive up to the Langjökull Glacier. Then, explore the glacier drive down to the Hraunfossar waterfalls, which cascade into the river Hvita from beneath a lava field. Next, visit the historical site of Reykholt and Deildartunguhver, the most powerful geothermal spring in Europe. Return to Reykjavík via scenic Hvalfjörður fjord with its stunning combination of natural contrasts. Duration on the glacier will range from 15 to 35 minutes. Departs at 9AM. *Duration: Approximately 8 hours.* Please note a minimum of 4 passengers is required. Transportation is included.

### Whale Watching

**\$80 USD**

Embark on an adventure at sea as you are introduced to the captivating world of whales off the shores of Iceland! Begin this journey at the historic harbor front in the capital city of Reykjavik. Keep a keen eye out for the various whales you may witness, such as minke, humpbacks and even killer whales. In addition to the excitement of spotting whales, you may also see dolphins and sea birds such as puffins; guillemots and gannets accompany you during your sail. This is a perfect way to cap off your Icelandic experience. Departs May – September at 9AM; October 1PM. *Duration: Approximately 3 hours.* Transportation is included.



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**Prepaid Options**

Simply check the space provided for the options you would like to purchase and we will include it in your tour documents.  
*Availability is limited and reservations are on a first come, first serve basis. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

Name of Passenger: \_\_\_\_\_  
(Please submit a separate form for each Passenger.)

<input checked="" type="checkbox"/>	<b>Option</b>	<b>Price Per Person</b>
<input type="checkbox"/>	<b>Whale Watching</b>	<b>\$80.00 USD</b>
<input type="checkbox"/>	<b>Langjökull Glacier Adventure</b>	<b>\$200.00 USD</b>

Please make checks payable to Collette Vacations and send to:  
Collette Vacations  
Attn: Accounts Receivable  
162 Middle Street  
Pawtucket  
RI, 02860  
Fax: 1-401-727-9014