

## IMPORTANT RESERVATION INFORMATION

### IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit [www.travel.state.gov](http://www.travel.state.gov) for the U.S. State Department for the latest details about passports and visa requirements.

**IMPORTANT:** We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

**Cancellation Charges for this tour:** After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 20% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 40% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 25% of total price. For cancellation between 60-31 days prior to departure: 50% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 40% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 75% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 50% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. For Oberammergau: Non-refundable deposit will be retained. A cancellation fee of 75% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

**Consumer Protection Plans:** Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

**Responsibilities:** Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because neither maintains any control over the personnel, equipment, or operations of these suppliers, Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette. Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of the tour. They reserve the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times. Participants may be photographed for the promotional purposes of Collette. Arbitration - I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law.

Payment of the deposit to Collette constitutes acceptance of these terms and conditions.





**COLLETTE  
VACATIONS**

**180 Middle Street  
Pawtucket, RI 02860**

**Phone: 1-877-277-1453 Fax: 1-401-727-9014**

If paying by credit card, please complete this form and return to UNO Alumni Association. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

**CREDIT CARD AUTHORIZATION FORM**

BOOKING NUMBER: 357511

TOUR: Enchanting Christmas Markets featuring the  
Christmas Markets of Salzburg, Linz, Vienna & Prague

DEPARTURE DATE: December 1, 2009

GROUP NAME: UNO Alumni Association

Name of Passenger:

Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: \_\_\_\_\_

Cardholder Address: \_\_\_\_\_  
(as it appears on your credit card statement)

Cardholder Phone: \_\_\_\_\_

Credit Card Type:  American Express  Discover  MasterCard  Visa

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Amount to be charged: \$ \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

**UNO Alumni Association**  
Attn: Julie Kaminski  
6705 Dodge Street  
Omaha, NE 68182-0010

Or by Fax to: (402) 554-3787



BOOKING NUMBER: 357511

TOUR: Enchanting Christmas Markets featuring the  
Christmas Markets of Salzburg, Linz, Vienna & Prague

DEPARTURE DATE: December 1, 2009

GROUP NAME: UNO Alumni Association & Classical  
90.7 KVNO

### Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

### Prague

#### Folklore Dinner and Show

**\$65 USD**

Step into a rural Czech celebration perfectly recreated in the heart of the Prague. Immerse yourself in an evening of Czech culture, cuisine and spirit. Savor a hearty, three-course dinner featuring Czech favorites, accompanied by local wine and beer. Lively folkloric dances and music are performed by talented professionals in colorful, traditional costumes, with lots of gregarious encouragement for audience participation. Don't miss this unforgettable night of fun that will have you completely enchanted by the Czech culture by the evening's end.

*Duration: Approximately 3.5 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

### Salzburg

#### Sound of Music Dinner Show

**\$80 USD**

A perfect way to spend an evening in Salzburg's old town is at the Sound of Music Dinner Show. You will be entertained by a cast of professional singers as they recreate the history of Baron Von Trapp's family.

Incorporated in the evening will be most of the popular songs from the film, "The Sound of Music". Your dinner will feature a taste of traditional Austrian cuisine served in the grand ballroom of Stieglkeller, a lovely local restaurant. Transportation is not included. This option is just a short walk from your hotel. *Duration:*

*Approximately 2.5 hours.* Please note a minimum of 15 passengers is required. Transportation is not included.

### Vienna

#### Vienna by Night - The Marchfelderhof Dining Experience & Classical Music Concert

**\$95 USD**



Travel to the picturesque town of Deutsch-Wagram and dine on Austrian delicacies, complete with wine, in a veritable museum of memorabilia. Since 1843, the Marchfelderhof Restaurant has welcomed celebrities and diners from all over the world to enjoy an excellent presentation of traditional Austrian fare amidst a festive décor and ambiance. After dinner, experience classical music in true Imperial style during an unforgettable performance at the Schoenbrunn Palace Orangerie. Built in 1755, the imperial court held many elaborate festivities here among the exotic citrus and plants protected in the glittering, baroque Orangerie. Wolfgang Amadeus Mozart debuted many pieces here, and it was here that he lost the legendary competition to court composer, Antonio Salieri, judged by the Emperor Joseph II himself. Delight to a concert of favorites by Mozart and Johann Strauss. Concert time is scheduled for 8:30 PM. Available from Vienna. *Duration: Approximately 6 hours.* Please note a minimum of 10 passengers is required. Transportation is included.



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GROUP NAME: UNO Alumni Association & Classical  
90.7 KVNO

DEPARTURE DATE: December 1, 2009

**Prepaid Options**

Simply check the space provided for the options you would like to purchase and we will include it in your tour documents.

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Children under the age of 18 **MUST** be accompanied by an adult.

Name of Passenger:

Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

(Please submit a separate form for each Passenger.)

✓	Option	Price Per Person
_____	<b>Folklore Dinner and Show</b>	<b>\$65.00 USD</b>
_____	<b>Vienna by Night - The Marchfelderhof Dining Experience &amp; Classical Music Concert</b>	<b>\$95.00 USD</b>
_____	<b>Sound of Music Dinner Show</b>	<b>\$80.00 USD</b>

Please make checks payable  
to Collette Vacations and  
send to:

Collette Vacations  
Attn: Accounts Receivable  
162 Middle Street  
Pawtucket  
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Fax: 1-401-727-9014